



BUTUAN CITY WATER DISTRICT

Gov. Jose A. Rosales Avenue, Butuan City
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March 10, 2022

ATTY. JEREMIAH B. BELGICA, REB, EnP
Director General
Anti-Red Tape Authority
4th and 5th Floor, NFA Building, NFA Compound
Visayas Ave., Brgy. Vasra,
1101 Diliman, Quezon City, Philippines

Sir:

In compliance with the ARTA Memorandum Circular No. 2021-03 dated March 31, 2021, we are pleased to submit the updated **Citizen's Charter of the Butuan City Water District (2022 Edition)** as mandated under Section 3 (a), Rule IV of the implementing Rules and Regulations (IRR) of R.A. No. 11032.

Attached are the electronic copies of the following:

- BCWD Citizen's Charter (2022 Edition)
- Certificate of Compliance, and
- ARTA Compliance Report (per AO 23, c. 2020)

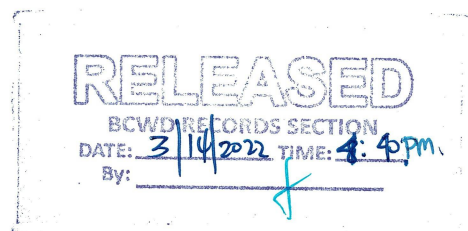
May you find the attachments in order.

Very truly yours,


ANSELMO L. SANG TIAN, C.E.
General Manager 

cc: Atty. Guiling A. Mamondiong
Administrator
Local Water Utilities Administration

Office of the President
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" Replicating Nature's Way "